



Hello everyone,



Here at the Leadership Academy's Patient Faculty, we're enjoying the warmer weather and longer days, and are limbering up for lots of activity over the spring and summer. And of course, we're looking forward to working alongside our patient partners!

A lot of the work will continue to be online. That's partly because we need to continue to be careful – especially with those of you who are vulnerable to Covid because of long term conditions. But it's also because many of you have said that you like being able to join in with activities, without having to worry about inconvenient and time-consuming travel arrangements.

Having said that, I know that others would be very keen to start meeting face to face again, so we'll keep that under review, and let you know if and when that might be possible.

You'll see from this newsletter that our activities include coffee mornings, poster distribution, programme co-design, an Involvement Charter and (fingers crossed) a long-awaited follow up to our hugely successful Patient Leaders' Symposium!

Hopefully there's something there for everyone, so please feel free to get in touch, and we look forward to hearing from you and working with you over the coming months!

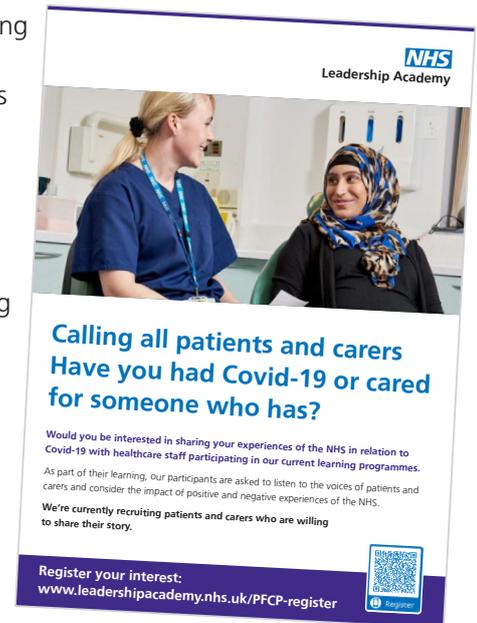
Karl Roberts
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Recruiting new staff and patient partners

We are actively recruiting NHS staff, patients/ service users and carers to support the work of the NHS Leadership Academy. We have a set of posters to circulate across the country, and are aiming to get them displayed in GP surgeries, dentists, hospitals, community centres and hubs.

Can you help us display them in these sorts of locations in your area?

If yes, please get in touch!
pcf@leadershipacademy.nhs.uk



Coffee mornings

The idea for virtual coffee mornings came from the patient partners' survey that we carried out last year. Following our first get together just before Christmas, we're working with Patient Associate Stephen Elsmere is to codesign some more!



We'll be holding coffee mornings on the following dates and times:

April 20th 11-12

August 24th 11-12

December 14th 11-12

April 19th, 2023, 11-12 (Hopefully by then we'll be hosting face to face in our Leeds office!)

If you'd like to join in, please email us at:
pcf@leadershipacademy.nhs.uk

Appointments to National Leadership Academy Programme and Practice Boards

Our “Programme and Practice Boards” keep all of the Academy’s leadership programmes under review – looking at future healthcare leadership needs, and thinking about how to continuously improve participant experience and impact. This is an important part of our governance.

We review in-programme evaluation and programme outcomes, as well as looking at how the programmes respond to diversity, inclusion, and equality. The patient

associate role provides the patient perspective in all these elements and is a vital role in the process.

The current programmes are listed below, with further details on our [website](#).

Following a recent recruitment and selection process the following patient partners were appointed to the role of Patient Representative on each of the following Programme and Practice Boards. Each person will serve a maximum of three years from the date of appointment.

Leadership Programme		Patient Associate 2022 – 2025
Edward Jenner	Foundations of leadership – open to all	Denise Margetts
Mary Seacole	For first time leaders	Carol Stevens
Elizabeth Garrett Anderson	For middle to senior level leaders (master’s programme)	Hazel Frame
Rosalind Franklin	For mid-level leaders	Lesley Wood
Stepping Up	For Black, Asian and minority ethnic (BAME) leaders and aspiring BAME leaders working in bands 5 to 7 or equivalent	Yasmin Ajuda
Ready Now	For black, Asian and minority ethnic (BAME) senior leaders	Douglas Findlay
Reciprocal Mentoring for Inclusion	A systemic change intervention which aims to address inequity within organisations and systems	Stephen Elsmere
Nye Bevan	For senior leaders aspiring to executive director level	Ian Gall
Aspiring Chief Executives and Senior Leadership Programmes	For aspiring chief executives and senior leaders	Emma Mawby
System Leadership	System leadership interventions, Leading for System Change	Carole Pitkeathley

Codesign of Patient/ Carer Programmes

The national team are working with patient partners to co-design and co-deliver the following programmes, which we hope to run during 2022/23.

- Coproduction and codesign principles and practice
- Equality Diversity and Inclusion
- Digital Involvement Principles and Practice
- Interviewing Principles and Practice
- Storytelling Principles and Practice & Storytelling ‘Co-delivery partner’

Look out for more details coming soon!

There’s more...

Patient Leaders Symposium

Some of you will remember the Patient Leaders Symposium we ran in March 2020, just weeks before the first lockdown. Topics included "Patients as mentors" and "Using evidence to influence change", and there were case studies of how patient leaders had initiated and supported quality improvement projects. We even had a choir session, which you can [see here!](#)

It has been a long time, but we are looking forward to hosting our next symposium on Tuesday 14th March 2023. Please hold this date in your diaries – we'll let you know further details, including venue, as we get the planning underway.



Involvement Charter

We have been working with a team of patient partners to co-design a new Involvement Charter, outlining clear expectations of our Patient Faculty partners while they work with us. The idea came from last year's questionnaire survey, and is now nearing completion. Once it's finalised, we'll be sending copies to all our registered partners.

Patient Mentors



There are many things that we try to make sense of at work, problems we try to solve, and situations we try to untangle. It's good to be able to bounce these 'issues' off on someone, who has perhaps been in the same boat,

and can listen and help with solutions. Having a formal or informal mentorship program can make a huge difference, connecting various generations and experience levels.

Last year we set up a Mentoring training programme for Patient Partners who were interested in becoming mentors for our NHS Leaders. We had an enthusiastic response to this and have now set up a 3-month voluntary mentoring programme for the National Patient Faculty, Codesign and Practice Team.

Each team member now has a patient mentor; some have started the process together, from which there has been early excellent feedback and we look forward in the summer to finding out the difference having a mentor has made to them.

Sue Hanson, Patient Associate

Ramadan Mubarak

...to all colleagues observing Ramadan!

Ramadan lasts for 29-30 days and ends with the celebration of Eid ul-Fitr which is likely to be on Sunday 1 May. Many of our Muslim friends and colleagues will be fasting during this month.

