



Supporting Primary Care Network Staff in the NHS England and Improvement East of England Region

Workshops, October and November 2021 How are we making the new Primary Care landscape work for us? How can Primary Care operate effectively in the wider system?

Background

Leadership and Lifelong Learning (LLL) in the East of England Region has been running Leadership Collaboratives for Primary Care staff working in individual practices and at Primary Care Network level since 2018. Six cohorts have had leadership development support so far, latterly online due to Covid-19.

In March and April this year, LLL began to extend the support, particularly for Practice Managers and people at the front line in primary care, with two online workshops. The workshops looked to cover a lot of ground, but basically aimed to give people who might not feel well-informed but wouldn't know where to start to ask, an overview of the new primary care landscape.

We used expert speakers to set out the current context (and the impact this is likely to have in the short and medium term); the changes that staff in primary care will be facing; the kinds of training and funding pots available; and the opportunities arising from new roles in primary care. Speakers also gave an overview of the national and regional context, in relation to the current health/care White Paper and Integrated Care Systems in the region.

The aim now is to build on the feedback and learning we've taken from the first events, in two further workshops taking place on **Tuesday 19th October** and **Tuesday 2nd November 2021**.

We've planned for the workshops to be sequential. Workshop 1, in October, is for people who might be new in post, or who would like to refresh their knowledge around the primary care landscape as it's been developing over the past 18 months. We will look at new roles that have been coming into primary care; the training and funding available; and potential links with the wider system, including social care and acute trusts. Workshop 2, in November, takes a broader view, looking at how Primary Care can operate effectively in the wider system, particularly in relation to Integrated Care Systems, and how the sector can contribute to addressing health inequalities and inclusion.

At both events, the aim will be to provide a safe space for people to come together and have conversations about key issues for them, alongside hearing about current and new support available. At the same time, the region can demonstrate the breadth of support on offer.

Outline agendas for these events are set out overleaf.

Agenda, Workshop 1, 19th October 2021

9.30 am	<p>Welcome and Introduction to the session: Debbie Sorkin, facilitator</p> <p>Housekeeping and Zoom etiquette, ice-breaker: in one word, what is the key issue for you (e.g. regarding the new roles, or the workforce, or another aspect of primary care) at the moment?</p> <p>Overview: the current environment for Primary Care: Dr Vijay Nayar: including the situation re: Covid and vaccinations, and how this is likely to affect plans for primary care over the next 12 months</p>
9.50 am	<p>The new Primary Care Landscape: what it looks like, and the support available:</p> <p>a) Overview of the new roles available in Primary Care: from Physician Associates to Dieticians and Paramedics</p> <p>b) Workforce planning and funding for development in Primary Care Networks: overview of funding offers and support available</p> <p>c) Training and Training Hubs: an overview of how Hubs can help, and links for your local Hub</p> <p>Siobhan Taylor, Transformation Lead, Primary Care and Public Health Transformation Team, NHS England and Improvement – East of England</p> <p>What this can look like in practice: a view from a Social Prescriber</p> <p>Sian Brand, Social Prescribing Associate, NHS England and Improvement – East of England: Regional Social Prescribing Facilitator and Learning Coordinator</p>
10.25 am	<p>Q&A</p> <p>Questions from participants might include:</p> <ul style="list-style-type: none"> • What are the key issues coming out for you? • What else would you like to see/know about? • How can this help you meet the needs of your staff and your patients? • How else can we help? <p>We will look to signpost people to information, e.g. on the Leadership and Lifelong Learning and other websites.</p>
10.40 am	<p>A beginner’s guide to working in the wider system: engaging with Integrated Care Systems, acute and community NHS Trusts, social care and other sectors</p> <p>An overview of Integrated Care Systems: what they are and how they’re operating, alongside sharing experience around how Primary Care can engage effectively with other sectors or parts of the wider health and care system.</p> <p>Q&A from participants</p>
11.05 am	<p>Summing up key points arising from this morning, and looking forward to Workshop 2</p>
11.15 am	<p>Close</p>

Agenda, Workshop 2, 2nd November 2021

9.30 am	<p>Welcome and Introduction to the session: Debbie Sorkin, facilitator Housekeeping and Zoom etiquette</p> <p>Recap on last time: key points and developments Initial views from participants to put into Chat: For participants in Workshop 1: what, if anything, has changed or shifted since last time? For new participants: what are the key issues for you in relation to the broader system? For everyone: what is obstinately staying the same, that you want to change?</p>
9.40 am	<p>Primary Care in the wider system (1): How can Primary Care Networks, or people working in primary care, get their voice heard effectively in Integrated Care Systems? What does “system by default” mean in a Primary Care context?</p> <p>Facilitated conversation on issues including:</p> <ul style="list-style-type: none"> • How should PCNs see themselves and their role within an ICS? • How will changes in legislation, and the direction of travel for ICSs, change the way PCNs operate at a system level? • How can PCNs best use their influence to get their voice heard and make change happen at a system level? • What engagement is there for PCN Clinical Leaders at ICS Clinical Forums? • What support would they like to see from the Leadership and Lifelong Learning team to build skills, knowledge and strategic thinking so that they can be fully engaged as partners in an ICS? <p>Conversation between an ICS Programme Director for Primary Care, an ICS Workforce Director and a PCN Clinical Director.</p> <p>Q&A with participants, around e.g.:</p> <ul style="list-style-type: none"> • What are the key issues for us? • What else should we be seeing/knowing about? • How can this help us meet the needs of our staff and our patients?
10.40 am	<p>Primary Care in the wider system (2): How can Primary Care contribute to addressing broader societal issues?</p> <p>A perspective on how Primary Care can address long-standing issues around health inequalities and inclusion. What is the role that Primary Care can play? Where do the strengths of the sector lie? What are the barriers? Q&A with participants</p>
11.10 am	<p>Summing up key points arising from this morning, and next steps What else would you like to see from Leadership and Lifelong Learning?</p>
11.15 am	<p>Close</p>

